

| Query and Clarification for Hiring an agency for Design, Development and Implementation of the BRLPS web portal and its integration with existing BRLPS web portal vide Ref No BRLPS/Proj-MIS/1208/17/4372 dated 13/08/2026. |                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| S N                                                                                                                                                                                                                          | Tender reference                                                 | Content of Bid document requiring clarification(s)                                                                                                                                                                                                                                                                                                                                                                                                                           | Points of clarification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Clarification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 1                                                                                                                                                                                                                            | Point No. 3(d) – Quality Certificates under Eligibility Criteria | The requirement for quality certificates, namely:<br>a. ISO 9001:2015<br>b. ISO 27001:2022<br>c. CMMI Level 3 or Level 5                                                                                                                                                                                                                                                                                                                                                     | May kindly be amended to allow any one of the above certifications instead of requiring all three. This would provide flexibility while still ensuring adequate quality assurance standards.                                                                                                                                                                                                                                                                                                                                                                                                        | No Change.<br>Same as per Bid                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 2                                                                                                                                                                                                                            | Preference for Bihar-Registered Companies                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Companies incorporated/ registered in Bihar or MSME organization may kindly be given preference and appropriate weight age in the evaluation process, as this would encourage participation and promote local businesses.                                                                                                                                                                                                                                                                                                                                                                           | It is clarified that Enterprises of State as per Bihar Financial rule Gazette notification published in May 2026, given preferential treatment from other bidder in evaluation process.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 3                                                                                                                                                                                                                            | Point 3(f) under eligibility criteria                            | The bidder should have executed and provided services for at least three (3) assignments / order in E-Governance, ERP Implementation, IT Consulting projects, IT implementation projects, technology solution planning and designing, preparation of solution architecture, management during FY 2020-21 to FY 2025-26) for the State Govt./ Central Govt. /PSU/Local Bodies in India. The minimum order value should not be less than 15 Lakhs for each assignment / order. | Kindly consider relevant IT projects executed for reputed Private Limited Companies and corporate organizations.<br><br>Also consider projects funded by reputed international development organizations or philanthropic foundations where the actual beneficiary is a government organization                                                                                                                                                                                                                                                                                                     | No Change.<br><br>Same as per Bid                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 4                                                                                                                                                                                                                            | Point 3(f) under eligibility criteria                            | Bidder should submit work order/ agreement / work completion certificate issued by State Govt./ Central Govt. /PSU/Local Bodies in India.                                                                                                                                                                                                                                                                                                                                    | The bidder should have executed and provided services for at least three (3) assignments / order in E-Governance, ERP Implementation, Technology Solution Planning & Designing, Solution Architecture, or software/website development-related activities during FY 2020-21 to FY 2025-26 for State Government/Central Government/PSU/Local Bodies in India.<br><br>The minimum order value should not be less than 4.5 Lakhs for each assignment / order. Bidder should submit work order/ agreement / work completion certificate issued by State Govt./ Central Govt. /PSU/Local Bodies in India | It is clarified that bidder should have executed and provided services for at least two (2) assignments / order in E-Governance, ERP Implementation, IT Consulting projects, IT implementation projects, technology solution planning and designing, preparation of solution architecture, management during FY 2020-21 to FY 2025-26 for the State Govt./ Central Govt. /PSU/Local Bodies in India. The minimum order value should not be less than 15 Lakhs for at least one assignment / order for all bidders including Enterprises of State (Bihar).<br><br>Bidder should submit work order/ agreement / work completion certificate issued by State Govt./ Central Govt. /PSU/Local Bodies in India. |

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| 5 | Point 3( c )<br>under<br>eligibility<br>criteria | <p>The bidder should have at least 30 people on its payroll, specializing in the areas of IT consulting projects of Software/ERP/Apps development &amp; related work domain.</p> <p>Bidder should submit notarized undertaking regarding the same</p> | <p>The bidder should have at least 20 people on its payroll including consultants, specializing in the areas of IT consulting projects of Software/ERP/Apps development &amp; related work domain.</p> <p>Bidder should submit notarized undertaking regarding the same.</p> | No Change.<br>Same as per Bid |
| 6 | Point 3( e )<br>under<br>eligibility<br>criteria | <p>The bidder should have experience of having worked in Bihar with deployment of onsite resources as per scope of work.</p> <p>Bidder should submit notarized undertaking regarding the same</p>                                                     | <p>The bidder should have experience of having worked in Bihar with deployment of support team in Bihar.</p>                                                                                                                                                                 | No Change.<br>Same as per Bid |